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भारत संचार निगम लिमिटेड

(भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

अनुपम श्रीवास्तव अध्यक्ष एवं प्रबन्ध निदेशक

ANUPAM SHRIVASTAVA

Chairman & Managing Director

D.O. No.MOB-75/NWO-CM-III/TRAI Drive Test/2018-19/Vol.II/14

Dated 04/12/2018

Dear Shri Mani,

I am extremely pleased to note that an independent agency engaged by TRAI undertook RF drive test in Mangalore, Hubli-Dharwad and Gulbarga cities and as per report published by TRAI, it is observed that QoS parameters of mobile services BSNL in Mangalore and Hubli-Dharwad cities are excellent and also better than other leading TSPs.

I find that this is achieved due to regular monitoring, persistent efforts and hard works in terms of regular RF drive test and RF optimisation activities by you and your team. I would like to appreciate your personal efforts and also I would like you to issue letter of appreciation to the concerned officers/ team at circle office and SSA who has helped to achieve this.

With best wishes,

Yours sincerely,

upam Shrivastava)

To Shri R. Mani, Chief General Manager, KTK Telecom Circle, Bangalore.